

Hosting a TRS Training Course

Listed Below is our Course and Student Agreement and Understanding document. It is designed to give the employer (if applicable) and the student climbers an understanding of what our TRS training courses involves, what to expect, payment structure and what the students will receive at the end of the training. We ask that the document be reviewed and signed by each student prior to the training.

Also, included is a list of “Class and Training Needs” and “Travel Logistics” needs and questions for your review.

Class and Training Needs

Listed below are some of the classroom and hands-on training needs / questions:

- Classroom large enough for all students to sit comfortably at a desk
- Computer Projector or Large Screen TV for the classroom portion
- “Prior Approved” Tower / Structure or designated hands-on training facility within 30 minutes of classroom
- Area large enough to lay out fall protection equipment for display and inspection
- Facilities or nearby facilities to purchase snacks and lunch (provided by TRS)
- Does any or all students have climbing equipment (*see attached “Course / Student Agreement and Understanding” for details*) – If not TRS will provide proper PPE

Travel Logistics

Listed below is a checklist of travel needs and requests:

- Airport recommendation
- Airline recommended
- Nearby hotel / accommodations recommendations
- Lunch options for the training

Note: Airfare costs are subject to change due to course dates scheduled or changes made within two weeks.

Bank Direct Deposit Information

Bank Information: Upon Request

Course / Student Agreement and Understanding

Limited Website Version

(Full Course Versions available upon request and/or at beginning of each course)

Technical Rescue Systems LLC



Course / Student Agreement and Understanding

At Successful Completion - Students will receive a certificate of successful completion including Course title, student name, course date, listed national standards, expiration date, instructor's signature. Professional Student photo ID card. Professionally authored and bound course manual. "Personal Personnel File Folder" for the required documentation. Copies of the required documentation will be given to the student, employer as well as copies kept by TRS as per OSHA and ANSI Z 490 standard.

Typical Course Student Limit – 6 (Additional dates can be arranged to accommodate more than 6 students). Student instructor ratio is 6:1. Course size can be 3 to 6 students.
(some class size exceptions may apply – contact TRS for details)

Setting Up Training Dates – Due to the increased training demands and quality of TRS courses it is imperative we confirm the training dates. A 50% deposit or Purchase Order Number is required to hold and secure training dates.

Once Course and Training Dates are Confirmed - A course contact person will be established and logistical correspondence will begin.

Payment Options / Terms - Technical Rescue Systems policy requires a 50% deposit and / or a signed Purchase Order Document as payment to be received within 2 weeks of scheduled course date.

Course Cancellation Policy:

Courses cancelled within 4 weeks of class date, 40% of the course tuition will be refunded.
Courses cancelled within 3 weeks of class date, 30% of the course tuition will be refunded.
Courses cancelled within 2 weeks of class date, 20% of the course tuition will be refunded.
Courses cancelled within 1 week of class date, no refund available.

Payment by: Check, Direct Bank Deposit (*contact TRS for the bank transfer information*), *PayPal, *VISA, *MasterCard, *American Express and *Discover. (**up to a 3% card fee may be applied*)

Note: In some circumstances, organizations have specific payment plans that will be reviewed on a case-by-case situation.

All students MUST speak, understand and write English - Due to the national standard requirements of the climbing proficiencies, rescue scenario and written test, it is imperative each student understand and “prove” knowledge.

(With the understanding the instructor and student are actually on the communication tower at height, for the safety of all involved, it does not allow for a third-party translator to be an option. The interpretation of vital technical information is imperative to be correctly translated).

Course Observers – Due to the learning and teaching environment being very personal, focused and intense hands-on, it has been determined to not allow course observers.

Physical Abilities – All students will be required to pass a physical climbing proficiency test. Training will not exceed 60’. In some cases students may find acrophobia to be an “emotional test”. TRS will create a learning environment to assist in the understanding and knowledge of this “real anxiety”.

Testing – All “climbing and rescue” students will be required to successfully pass testing in:

- *Physical Climbing Proficiency*
- *Fall Protection Equipment Inspection and Logging*
- *Climbing Safety Procedures and Documentation Requirements*
- *Pre Job Briefing Requirements, Documentation and Understanding*
- *Rescue and Emergency Response Scenario Proficiency*
- *Written Cognitive Test*

What students need to bring – Clothing appropriate for climbing and weather. (No Shorts) Sturdy shoes or boots are highly recommended. Students are welcome to bring any fall protection equipment they have. Including, but not limited to: Harness – Fall Protection Lanyards – Positioning strap – Helmet – Gloves – Climbing Boots – “Climb Assist” cable or rope grab - Rescue Equipment – Lifelines. Note: All PPE equipment the students bring will be subjected to inspection and approval for use by a trained TRS PPE inspector.

If students do not have any equipment, TRS will provide all that is needed.

Equipment Sales

For years Technical Rescue Systems maintained the philosophy of not selling equipment in regard for appearing to be sponsored or sanctioned by any one equipment company, *however*, after training 1000’s of students there was a consistent inquiry that the students / companies have the need for high quality fall protection and rescue equipment. We have always allowed climbers to train using their own equipment (that passes our TRS trainers inspection) and/or we offer students the use of many different high quality brands of equipment available at our training site.

As of January 2014 Technical Rescue Systems has coordinated efforts and agreements with several vendors. We now are able to offer a large amount of high quality personal protective, fall protection and rescue equipment to our students and clients at a discounted rate.

